

Board of Directors 2016

President— Chris Roedler
Vice-President— Cheri Pokarney
Treasurer— Stacy Chief Body
Directors:

Beverly Thomson
Joyce D'Andrea
Chris Burton
Gail Horner
Debi LucasSwitzer

Resigned: Tyler Gshaid
Allison Atwood

Thank You

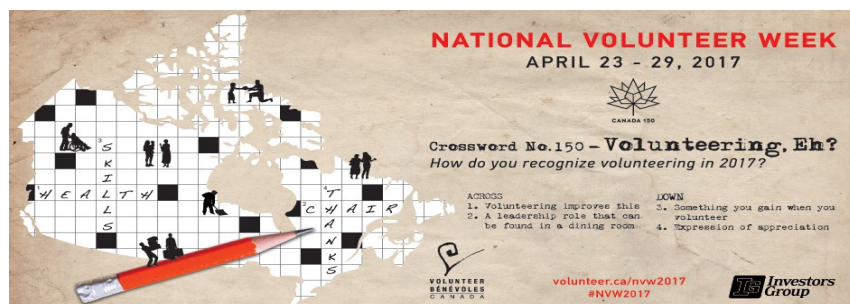
To Our 1147

2016 Volunteers

"However you recognize volunteering in 2017, one thing remains timeless... and that is volunteer efforts create positive impact in communities across Canada. " Volunteer Alberta

THANK YOU!!!

THANK YOU!



Staff 2016

Diana Sim—Executive Director (start April 2012)
Lynn McLennan—Bookkeeper (start February 2012)
Shelley Ducheminsky— Administrative Assistant (start July 2013)
Courtney Sopko— Volunteer Coordinator (August 2014—April 2016)
Chelsea Sherbut—Development Coordinator (start September 2015)
Tyler Gshaid—Volunteer Coordinator (June—October 2016)
Viktor Khallil—Office Support (November 2016—December 2016)
Tiffany Herrell—UVolunteer Program Coordinator (September 2015—August 2016) Giftwrapping Coordinator (October 2016-December 2016)
Sean Annis—UVolunteer Program Coordinator (August 2016-April 2017)
Jason Cousins—Project Paintbrush Coordinator (May-August 2016)
Jenna Ivison— Project Paintbrush Assistant (June-August 2016)

Volunteer Lethbridge



Annual General Report 2016

Vision:

Volunteer Lethbridge strengthens and sustains a healthy, vibrant community through support and advancement of volunteer excellence.

Mission:

Volunteer Lethbridge builds connections and empowers individuals and organizations to enhance volunteerism and grow volunteer capacity.



Mother and Daughter volunteer together.

President's Report 2016—Submitted by Chris Roedler

Celebrating 30 years in Lethbridge

It is with great pride that I write this report for Volunteer Lethbridge and their great work that they have accomplished for 2016. It has been a wonderful 30 years in the community for Volunteer Lethbridge, as the organization continues to enrich the community by helping both individuals and organizations with the support of volunteer excellence. You can see the passion for this organization in the hard work that is done by the staff, and the numerous volunteers that continue to shape Volunteer Lethbridge. All of this work leads to a healthy, vibrant community.

Volunteer Lethbridge continues to deliver top programming, which in turn help support the not for profit and voluntary sector organizations. The mission of Volunteer Lethbridge remains the same: to build connections and empower individuals and organizations to enhance volunteerism and grow volunteer capacity. With programs such as D.O.E.S, D.O.E.S Light, Project Paintbrush, Leaders of Tomorrow, and our partnerships with the 100 Companies that Care and UVolunteer (through the University of Lethbridge), our mission is fulfilled.

The board of directors have been working on a year of transition with the addition of new board members, while maintaining the status of a top notch organization. I feel that the board of directors has done an outstanding job with overseeing the operations, and guiding the executive director through this transition period.

We continue to be in a strong financial position. We continue to look at policies dealing with human resources, and making sure that they are up to date with the standards of today.

The board of directors is excited for the future of Volunteer Lethbridge. The organization has come a long way in its first 30 years, and we look forward to the next 30 years and beyond. We do see some exciting projects for the future.

For Volunteer Lethbridge, the future is now. I would like to take this time to thank our Board of Directors, the Executive Director, staff, member agencies and all of our many dedicated volunteers for making 2016 the best year yet, and I look forward to working with you all in the next few years.

Respectfully submitted,

Chris Roedler
Chair, Volunteer Lethbridge Board of Directors

Thank you to our Donors and Funders (Cont.)

Esmina Fisher
Haley Gruber
Jacenta Colucci
Jackie Kopervas
Jess Amos
Jesse Elliott
Jessie-Anne Fournier
Joanne Bazin
Jody Lynne Gentek
Joe Kadezabek
John W. Ross
Helen M. Graf
Keri McPhee
Kendra Nadeau
Kelsie Kramer
Katherine van Kooy
Karran Thorpe
Kristen Beer
Leigh Lewis
Leslie Vaala
Lindsay Engen
Loretta Semaka
Melanie Legal
Madison Acton
Marlene Harmon
Maria Fitzpatrick
Rajesh Grover
Robert Vander Molen
Sabrina Colucci
Scott Weber
Sean Herridge-Berry
Shiela Marie Malig
Stan & Sylvia Forczek
Stephanie Higdon
Tine Gulbrandsen
Tracy Burton
Trina Gedny
Victor Adad



Inspiring people to discover ways they can impact their community through volunteerism often creates an awareness of how the volunteer reaps health benefits, advances their career, builds new and meaningful relationships, boosts their own happiness and impacts change.



Thank you to our Donors and Funders.....

94.1 CJO	Servus Credit Union
98.1 The Bridge	Sherwin Williams Paint
Alberta Culture and Tourism	Shaw
Avail CPA	Snack Factory
B-93	Southern Alberta Newspaper
Booster Juice South	St. John Ambulance
Chinook Country Tourist Association	Sylvan Learning Centre
City of Lethbridge - FCSS	The Engravers
Cloverdale Paint	Tommy Gun's Original Barbershop
Costco Wholesale Canada	Top Pizza
CTV	Two Guys & A Pizza Place
David's Tea	University of Lethbridge
deJourdan's Photographics	University of Lethbridge
Empower Performance Group	Student's Union
Freddie's Paint	Volunteer Alberta
Gas King Oil	Water Pure and Simple
Games Galore and the Billiard Store	Westech Portable Sanitation
Global Lethbridge	Western One Rentals & Sales
Government of Alberta	
Government of Canada	Alicia Ebelher
Graphcom Printers	Angela Larsen
Home Depot Foundation	Anthony Vanden Heuvel
Lethbridge Audio Visual	Apryl Alvarez
Lethbridge Herald	Armi-Lee Amerila
Lethbridge Journal	Ashtin Halmrast
Lethbridge Lodge Hotel & Convention Centre	Beverly Burton
Lethbridge Meats and Seafood	Caira Gregorash
ATB Lethbridge Rotary Dragon Boat Festival	Cindy Matheson
Mad Butcher	Cheryl Guttman
Menchies	Chris & Dennis Burton
Millz Skillz	Christopher Babits
Mosaic Industries	Connor Kingston
Park Place Shopping Centre	Darci Campbell
Pepsi Co. Foods (Frito Lays)	Darwin Juell
Real Canadian Wholesale Club	Devon Lloyd
Reliance Appraisal Consultants	Dexter Bradley
Runner Soul	Diana Sim
Save-on-Foods	Douglas Van Belle
Save-on-Foods West	Elizabeth Keller
	Erin Chase
	Erin Hanrahan

Executive Director's Report 2016—Submitted by Diana Sim

Investing in the work of Volunteer Lethbridge (VL) is crucial in order to strengthen the programs and services VL provides. The HR Committee has invested **time** in reviewing the HR Policies and Procedures, evaluating and updating as required and reviewing and creating steps to improve the **staff** wages within the organization. The U of L and VL have invested in a 5-year **lease** agreement. **Volunteers**, 1147 of them, invested their time (7586.06 hours) in supporting VL (economic value of \$182,065.44). **Electronic updates** were initiated with banking services (scanner, EFT banking, reporting), customer relations services (Salesforce, enhancing tracking of activity and services), GSuite (improving internal communications). Investing in our valuable resources has great returns.

Activities carried out by VL staff in 2016 are investments made to enrich and strengthen the Voluntary Sector. 5 members of the Board and Staff have participated in discussions with Volunteer Alberta, Edmonton Chamber of Voluntary Organizations, Calgary Chamber of Voluntary Organizations, Propellus, and Fuse Social to develop an Alberta Nonprofit Network, with support from Suncor Energy Foundation, the focus being to strengthen our provincial voice together. Volunteer Centres across Southern Alberta have continued the work for impacting change by developing a Southern Alberta Volunteer Centre Network. VL was invited to present at the Canadian Alliance for Community Service Learning Conference in May 2016, VL and the U of L are seen as leaders in our nation regarding the partnership work for student engagement through the UVolunteer program. Growing to serve 122 member agencies continues to be the core of our activity.

Outputs used to produce activity for our agencies continues to be improved through website development, social media activity through Facebook, Twitter and Instagram. Engaging SCiP students has impacted development in the areas of IT, fundraising and marketing. Being present at 16 trade fairs and sharing community opportunities with at least 763 potential volunteers is one way we are the voice for our members. Phone inquiries and drop-ins impact our daily work to connect potential volunteers with agency opportunities. Bringing BUZZ sessions and creating BUZZ e-newsletters are valuable to relay information. VL values the work within the Voluntary Sector, responding to the community is important to us as we deliver services that will impact development. Volunteerism builds healthy, strong communities.

Outcomes are best demonstrated through stories. Judy, 64 years old, never new about Volunteer Lethbridge, connected with us in the spring of 2016. She volunteered in various roles for diverse agencies over this last year. She notices personal changes in her life that she credits to her involvement with VL. "I went into my house, took an angel off my Christmas tree and gave it to a lady that I witnessed as the victim of a hit and run. I never would have thought to do that before volunteering." Avail CPA engaged 64 employees in 4 Project Paintbrush projects, in 2017 they are ready to take Project Paintbrush to their 7 communities in Southern Alberta.

There are numerous stories to tell, each reflecting on the value of how volunteerism opens a universe of opportunity to impact change for personal and community development.

Thank you for your continued trust to serve the Voluntary Sector through our work at Volunteer Lethbridge.

MEMBERSHIP IMPACT

VL was privileged to serve **122** member agencies in 2016. Our goal is to assist our member organizations with their community impact through professional development and thorough promotion of volunteer opportunities. Share all of your volunteer opportunities with us, numerous volunteers connect with us for referrals.

- 90** people attended the **8** BUZZ Sessions
- 29** people attended a Board Governance Training
- 11** individuals used our grant research program to find funding opportunities
- 311** Volunteer opportunities from agencies promoted via:
 - **16 fairs attended** by Volunteer Lethbridge staff, with over 700 individuals engaged
 - “Volunteer Opportunities” **Email newsletter with 460 subscribers**
 - Our **Facebook page**, which currently has 1260 followers
 - Monday column each week in the **Lethbridge Herald**
 - **Agency of the Week** feature in the Lethbridge Sun Times (Wednesday free paper)

27 agencies have already submitted their volunteer hours for 2016.
Current total for Lethbridge: **247,817.79** volunteer hours contributed!

VOLUNTEER IMPACT

In 2016, **1147** volunteers assisted with the programs and services at Volunteer Lethbridge. Diverse opportunities included: Board positions, Leaders of Tomorrow Committee and Event, Prime Time Club, Giftwrapping, Serving Community Internship Program (SCiP), Office Support, Cleaning, Busy Bees, Shredding, D.O.E.S., D.O.E.S. Light, Fine Options, and Human Voice Drive. Volunteers contributed a total of **7586** hours, having an economical value of **\$182,065.44**. We could not do what we do without our volunteer resources. (using \$24/hour rate as per TD Economic report).



2016 MEMBER AGENCIES (Continued)

Multiple Sclerosis Society of Canada
- Lethbridge Chapter
New West Theatre
Nikka Yukko Japanese Garden
Oldman Watershed Council
Opokaa'sin Early Intervention Society
Parkinson Alberta
Parks Canada-Waterton
Regional Innovation Network of Southern Alberta (RINSA)
Rehabilitation Society Ability Resources
Rotary Club of Lethbridge Downtown
Rotary Club of Lethbridge East
Schizophrenia Society
Scouts Canada
Senator Buchanan Neighbourhood Assoc.
Sik-Ooh-Kotoki Friendship Center
South Country Treatment Centre
Southern Alberta Art Gallery
Southern Alberta Ethnic Association
Southern Alberta Firearms Education Society (SAFE)
Southern Alberta Individualized Planning Association (SAIPA)
Southern Alberta Language Assessment Services (SALAS)
Southern Alberta Self Help Association (SASHA)
Southern Alcare Society & Industries
Spinal Cord Injury Alberta
St. John Ambulance
Streets Alive Mission
United Way of Lethbridge & Southwestern Alberta
University of Lethbridge
- Alumni Association
- Pronghorns Booster Club
Victim Services - RCMP
Victim/Witness Services—Lethbridge Police Service
Wellness Through Living Society
Westminster Village Committee
Womanspace Resource Centre
Wood's Homes
YWCA Lethbridge & District

2016 INDIVIDUAL MEMBERS (21)

Amanda Jensen
Beverly Thomson
Chandra Deaust
Cheri Pokarney
Chelsea Sherbut
Chris Roedler
Chris Burton
Courtney Sopko
Deborah LucasSwitzer
Diana Sim
Diane Barnes
Gail Horner
Joyce D'Andrea
Karen Stewart
Kip Krogman
Laura McKay
Leslie Vaala
Marnie Brown
Shelley Ducheminsky
Stacy Chief Body
Zachary Wigand



**Volunteer Lethbridge
works for your organization.
To serve you effectively is
important to us.
Together we build a healthy,
strong community.**

2016 MEMBER AGENCIES (122)

Adaptacare

AHS—Volunteer Resources South Zone

- Lethbridge Community Health
- Taber/Milk River
- Cardston/Fort Macleod
- Coaldale/Raymond

Alberta Science Network

Allied Arts Council of Lethbridge

Alzheimer Society

Amnesty International

ARCHES Lethbridge

Association of Fundraising Professionals

- Southern Alberta Chapter

ATB Financial Lethbridge Rotary Dragon Boat Festival

Big Brothers & Big Sisters

Birthright Lethbridge

Blackfoot Canadian Cultural Society

Blankets for Canada Society Inc.

Block Parent Lethbridge

Boys & Girls Club of Lethbridge & District

Brain Trauma Support Society

Campus Roots Community Garden

Canadian Bhutanese Society

Canadian Blood Services

Canadian Breast Cancer Foundation-
Prairies & NWT

Canadian Cancer Society

Canadian National Institute for the Blind

Canadian Red Cross Society

Canyon Church Camp Association

Chinook Regional Foundation for
Career Transitions

Chinook Regional Hospital Foundation
Choices in Community Living - Legacy
Lodge

City of Lethbridge—Recreation & Culture

CKXU Radio Society

Covenant Health - St. Michaels Health
Centre

Covenant Health - St. Therese Villa

Crossroads Counselling Centre

Days For Girls

Downtown Lethbridge BRZ

Environment Lethbridge

Extendicare

Family Center Society

Flexibility Learning Systems

Galt Museum & Archives

Girl Guides of Canada

Giving Hope to Children Society

Good Samaritan Society

- Linden View

- Park Meadow Village & Cottages

- West Highlands Centre

Great Canadian Plains Railway Society

Green Acres Foundation

- Alberta Rose Lodge

- Black Rock Terrace

- Blue Sky

- Garden View Lodge

- Golden Acres

- Heritage Lodge

- Pemmican Lodge

Helen Schuler Nature Centre

Inclusion Lethbridge Association (LACL)

Interfaith Food Bank

It's a Blast-Lethbridge Community Out of
School Association

Kidney Foundation of Canada

- Southern Alberta Branch

Kids Help Phone

Lethbridge & District Exhibition

Lethbridge Chamber of Commerce

Lethbridge Family Services

Lethbridge Food Bank

Lethbridge Jazz Society

Lethbridge Neighbourhood Watch Society

Lethbridge Public Library

Lethbridge Senior Citizens Organization
- Meals on Wheels

Lethbridge Shakespeare Performance
Society

Lethbridge Soccer Association

Lethbridge Sport Council

Lethbridge Sustainable Living Association

Lethbridge Symphony

Lethbridge Twinning Society

Lethbridge YMCA

Lethbridge Youth Foundation / 5th on 5th

Lethbridge Youth Justice Committee

Lions Club -Lethbridge West

London Road Neighbourhood Association

Make A Wish - Southern Alberta

McGill Music & Arts School

2016 HIGHLIGHTS

LEADERS OF TOMORROW

298 people gathered at the annual gala to recognize **119** youth between ages 5-24 years who made outstanding contributions to their community through volunteerism.

6 Excellence awards presented

2 U of L scholarships awarded

3 Rotary scholarships awarded

“When I volunteer it makes me confident and feel a part of something important. Everybody makes me feel welcome, like my work means something. I would like to volunteer more in the future.” - Rachael Gaboury



PROJECT PAINTBRUSH



20 projects were completed

258 volunteers participated

1313.25 volunteer hours contributed

\$31,518.00 economic value for the volunteer hours

15 Corporate groups volunteered

21 sponsors contributed

HOMEOWNER: *“after the walk around, I couldn't get over the fabulous end result. Truly a professional job and done so quickly and efficiently. I am so pleased.” “I am so thankful that there is a service like this.”*

INTERNATIONAL YOUTH DAY



Project Paintbrush teamed up this year with youth in our community to “paint a difference” for International Youth Day. International Youth Day is an awareness day worldwide, August 12, designated by the United Nations to draw attention to a given set of cultural and legal issues surrounding youth.

NATIONAL VOLUNTEER WEEK

April 10—16, 2016

The Volunteer Lethbridge flag flew at City Hall. Fun events for volunteers included, Micro Volunteering Day, Leaders of Tomorrow, Summer Colour Fun Run and a free movie!



“Volunteers are the roots of strong communities” - Volunteer Alberta



100 COMPANIES THAT CARE

Vision: "To help every company on the planet become a Company that Cares"

"In working with hundreds of companies, there is a clear need for an easy, affordable and interesting way for small businesses to support their communities," stated Sean Miles of ThinkFX. "Organizations craft visions and values that talk about philanthropy and community service, but they don't always have tangible actions that demonstrate it. In addition to supporting local communities, this initiative is inclusive for all types of companies that are featured on a centralized website with great opportunity to network with other like-minded participants."



RANDOM ACTS OF KINDNESS FIRST FRIDAYS

As a way to bring smiles and good cheers on the best day of the month, First Friday, the Downtown Lethbridge BRZ have partnered with Volunteer Lethbridge to accomplish just that.



The Downtown Lethbridge BRZ's goal of Random Acts of Kindness (#RAOKFF) is to showcase to Lethbridge and area the philanthropic nature of our 520 + business members in the heart of the city, downtown Lethbridge.

UVolunteer

In the 2016 Calendar year the UVolunteer program saw great success in furthering it's connection between the Lethbridge community and the University of Lethbridge. UVolunteer, being founded out of one of the four Pillars, civic engagement, of the Liberal Education Philosophy of the U of L, has fostered incredible connection with both community organizations and the University of Lethbridge. The program has encouraged greater volunteerism for students by showing them the opportunities that volunteerism provides. Programs such as the Serving Communities Internship Program (SCiP) and the applied studies program have been used to promote the benefits of volunteerism in a professional and educational sense. While the use of social media and events such as the UVolunteer Fair have been used to further connect students, most of which are not from Lethbridge, to the organizations having a positive social impact in our community. The UVolunteer program finds, almost all students want to have a positive and tangible impact. For many, volunteerism is a key method in realizing that goal. The UVolunteer program is already a vital student service at just over a year old. It provides an important service to the University, the students and the Lethbridge community.