

Board of Directors

President— Chris Burton

Vice-President— Leslie Vaala

Treasurer—Marianne Bohmer

Secretary—Marnie Brown

Directors:

Blair Kellington

Beverly Thomson

Joyce D'Andrea

Aaron Roth

Shonna Lamb

Heartfelt

Thank You

To ALL our volunteers.

Volunteer Lethbridge would not be as vibrant as it is without all your time and dedication to the events, programs and services we provide to the community.

***YOU have
made a
difference!***



Staff 2014

Diana Sim—Executive Director (start April 2012)

Lynn McLennan—Bookkeeper (start February 2012)

Shelley Ducheminsky— Administrative Assistant (start July 2013)

Bill Ginther—Outreach Coordinator (Start February 2014)

Courtney Sopko— Volunteer Coordinator (Start August 2014)

Joan Kent—Executive Assistant (start October 2014)

Whitney Tamayose— Volunteer Coordinator (June 2013-July 2014)

Scott Weber—Project Paintbrush Rural Coordinator (May-September)

Chris Vokey—Project Paintbrush Coordinator (May-July)

Kelsey Ronne—Project Paintbrush Assistant (June-September)

Genna Bouchier—Project Paintbrush Assistant (August)

***In Canada—Volunteering is fundamental to a healthy
and democratic society; all citizens have a right and a responsibility***

Volunteer Lethbridge



Annual General Report 2014

Vision:

Volunteer Lethbridge strengthens and sustains a healthy, vibrant community through support and advancement of volunteer excellence.

Mission:

Volunteer Lethbridge builds connections and empowers individuals and organizations to enhance volunteerism and grow volunteer capacity.



Participants in the Summer Colour Fun Run!

VOLUNTEER LETHBRIDGE BOARD PRESIDENT'S REPORT

Submitted by: **Chris Burton**

Volunteer Lethbridge = Volunteer Excellence in Action

Volunteer Lethbridge Association has enriched this community by assisting individuals and organizations in the support and advancement of volunteer excellence for over 25 years. We have a passion for what we do in the community; we build connections and empower individuals and organizations to enhance volunteerism by building positive working relationships. We facilitate citizen participation through volunteerism, which is essential to a healthy, vibrant community. Our programs and services enable VL to support non-profit/voluntary sector organizations through partnerships and interagency collaborations to facilitate volunteer participation and engagement. VL envisions a community in which all groups, organizations, individuals and families have opportunities for high quality volunteer experiences that are meaningful and make a difference in our community.

BUILDING VOLUNTEER CAPACITY

Increase in number of member agencies—113

Increase in number of volunteers-759

Increased SCIP participation

Expanded Project Paint Brush into rural sites

Continued partnership with the University of Lethbridge through Summer Colour

Fun Run and sponsoring co-op students

Expanded our role with Park Place Shopping Centre

Continued support from Front Row Pub during National Volunteer Week

ENHANCE AND STRENGTHEN VOLUNTEER CAPACITY

Successful fall conference with 5th on 5th

Hosted governance training sessions

Human VoiceDrive pilot designing personalized synthetic voices to fit people with severe speech impairments by being the first city in Canada to donate voices

ENSURE STRONG, EFFECTIVE BOARD GOVERNANCE

Strong financial situation

Consistent general policy format

Revised our Human Resources policies

Revised the Executive Director's Job Description

Created job descriptions for the President, Vice President, Secretary, Treasurer

Revised Volunteer Lethbridge committee structure

Created Terms of Reference for Finance and Fund Development Committee, Human Resources and Professional Development Committee, Board Development Committee and Leaders of Tomorrow Committee

I would like to thank the Volunteer Lethbridge Board, Executive Director, staff, member agencies and all of our many volunteers for making 2014 a very successful year.

Volunteer Lethbridge is Volunteer Excellence in Action!

Thank you to our Donors and Funders (Cont.)

Abe Mitsuki	Jelian Olila	Nakasone Rina
Alyssa Gaudet	Jennifer Visser	Natsumi Kitamura
Amanda Visser	Jeremy Ferguson	Nicole Sommerfield
Amee Toporchak	Jeremy Shand	Paige Kruger
Angela Wolley	Jin Watanabe	Patricia Hanna
Anrio Sadoyama	Joanne Perrett	Rachel McKenzie
Arisa Tanaka	Johanna Anderson	Rachelle Forget
Ayaka Hata	Jonas Arnoldussen	Remy Manon
Ayaka Shimizu	Joshua Donald	Rhea Jurgens
Ayami Tachibana	Judy Jaeger	Riho Sayuda
Beverly Burton	Julia Neumann	Rika Hirasawa
Bill Montgomery	Jungin Woo	Robert Hryciuk
Blanchette Melisa	Karran Thorpe	Robin Reiter
Brayden Gill	Kat McKenzie-Pettis	Sachika Onishi
Breanne Dupas	Katelyn Pelton	Sally Papp
Breanne Leong	Kathy Perley	Samantha Neilson
Brooklyn Dayne	Ken & Mike Rollag	Sandy & Bernadette Lyons
Butler Alison	Kendall Etchison	Sarah Stimson
Cansandra Froese	Kenta Okajima	Sefran Daviduk
Carly Perry	Kristina Thurston	Shelby Quinn-ost
Casia Capulong	Krystal Waldo	Stacie Perry
Caylee Vogel	Lance Jensen	Stephanie Croft
Christina Krock	Lawrence and Patricia	Takuya Orihara
Christine Burton	Brown	Tanis Day
Cynthia Sisk Edgar	Lee Nemeth	Tanya Surette
Dalziel Whipple	Leslie Vaala	Teiji Nakamura
Dana Jackson	Linh Le	Toby Hamilton
Diana Sim	Lori Harasem-Mitchell	Tracy Burton
Diane Sullivan	Lorna and Lloyd Dennis	
Doreen Potvin & Janice	Marian Hobberstad	
Hubbard	Mary Krizan	
Faith Lyons	Mayuka Kawaguchi	
Filipe Fontoura	Michael Hall	
Gregory Gaudet	Michelle Gaudet	
Hisashi Shmozana	Mika Uemura	
Jackie Kufinoff	Mikayla Trotta	
James & Irene Clarke	Mitsuko Takeya	
Janaya Skretting	Momka Kubo	

Thank you to our Donors and Funders.....

107.7 The River	Graphcom Printers	Red Arrow
94.1 CJO	H2O To Go	Rice & Rollingson Dentistry
Alpenland Ski & Sports LTD.	Heather Petherick Career and	Rock 106 FM
ATCO Gas	Performance Coaching	Rocky Mountain Equipment
A-Win Insurance	Home Depot—Coaldale & Taber	Round St. Café
B 93	Home Hardware	Runners Soul
Bagot Lien Princess	Hoodie Life	Save-on-Foods
Best Choice Entertainment-	In the Core of Melving -	Scentsy-Angela Wooley
Drew Smith	Jason West	Scotiabank
Blackbridge Networks	Jamberry Nails—US	Sears Canada
Booster Juice	Jockey P2P-Robin Reiter	Servus Credit Union
Boston Pizza—Taber	Josef	Sik-Ooh-Kotoki Friendship
Bromwich and Smith Inc.	Kenegdo Salon Spa	Center
Cactus Pub and Grill	King of Trade	Simply Irresistable
Canadian Tire - North and South	Kost Fire - Safety	Snack Factory
Charlton and Hill	Labatt's	Spark Plug Consulting
Chatters - PPSC	Lash Pro	Bernadette Lyons
Chinook Country Tourist	Lethbridge Audio Visual	Speedy Glass
Association	Lethbridge FCSS	Starbucks—PPSC
City of Lethbridge - FCSS	Lethbridge Fitness Club	St. John Ambulance
CKVN 98.1FM	Lethbridge Herald	Sun Life Financial
Cloverdale Paints	Lethbridge Journal	Sun Times
Colors Hair Spa	Lethbridge Lifelong Learning	Sylvan Learning Centre
Costco Wholesale Canada	Lethbridge Lodge Hotel and Con-	Telus
Country 95.5	vention Centre	The Engravers
Crazy Cakes	Lethbridge Mitsubishi	The Lethbridge Journal
CTV	LW Dennis Contracting Ltd.	Tim Hortons North
Dejournans Photographics	Magrath Golf Course	To Bead Or Not To Bead-
Destination Dentistry	Martin Brothers Funeral	Karen Enman
Dilos Pizza—Coaldale	Services	Top Pizza
Direct Employee Solutions	Melanie	Tropical Breeze-Lindsay Mckee
Downtown-Merle Norman	Merle Norman - Lethbridge	Two Guys & A Pizza Place
Dulux Paints	Downtown	University of Lethbridge
Economic Development	Molson Brewing Company	University of Lethbridge
Lethbridge	Mocha Cabana	Student's Union
Evergreen Golf Course	Mustang Trailers	Uncorked Liquor
Fantaztic Learning	Nordbridge Seniors Centre	Volunteer Alberta
Freddie's Paint	Oasis Tanning Hair and Body	Water Pure and Simple
FritoLay	Organic Tan-Brandi Tindall	Weber Handyman & Maintenance
Front Row Pub - David & Joanne	Panago Pizza—Taber	Wesbridge Construction
Caruso	Park Place Shopping Centre	Westech Portable Sanitation
Galko Homes - Marilyn Eyre	Platepus Global Consulting	Western One Rentals & Sales
Games Galore and the	Plum Restaurant	Westminster Liquor Store
Billiard Store	Prairie Post	Young Living—Lina McNab
General Paint	Princess Auto-Lisa Plaustein	YMCA
Government of Alberta	Pro-Plant Care	
Government of Canada	Real Canadian Wholesale Club	

EXECUTIVE DIRECTOR'S REPORT

Submitted by: **Diana Sim**

Why does Volunteer Lethbridge exist? This is a question I asked myself when I began my role as Executive Director. To watch the organization grow and adapt to the various requests that come through the door is very exciting.

In May, I was privileged to meet with the Volunteer Centre leaders across the nation. What a valuable experience. This opportunity connected me with leaders in the sector across the nation and around the world. My thoughts generated: "volunteerism opens up a universe of opportunity to generate impact through community development." That is why we exist!

People want to volunteer! Volunteers are Human Resource capacity builders. Volunteer Lethbridge supports leadership in the Voluntary Sector and we guide potential volunteers to care about what they care about. Volunteers are true investors in community development.

There are several types of motivating factors that engage volunteers to become involved: social responsibility, to help others, learn new skills, experience, fine options, educational requirements, to give back and others. The more information we have about your agency the more effective we can become with connecting volunteers to the opportunities you have available.

Volunteer Lethbridge attended 10 different community events/trade shows where we promoted your agency to over 1500 people. 52 agencies were featured as Agency of the Week; over 520 volunteer opportunities were promoted in the weekly column in The Lethbridge Herald, at Lethbridge College, at the University of Lethbridge, and to 165 volunteers on our growing data base.

The Shining Star feature was discontinued with the final copy of The Lethbridge Journal. This feature will return on the Volunteer Lethbridge website.

The D.O.E.S. (Doing Our Efforts Simply) Group created some structure through the assistance of two SciP students. The group volunteered for various organizations throughout 2014 and has developed a plan for their continued involvement in 2015. The development of the D.O.E.S. Light Group began in November of 2014.

The focus is engaging youth, ages 17 and under, in group volunteer activities.

The City of Lethbridge provided a grant to purchase a three year agreement for access to fund research—not-for-profit agencies are welcome to access the service through appointment at the Volunteer Lethbridge office.

Settling into the U of L Dr. Foster James Penny Building was a big accomplishment.

We received special funding from Alberta Culture through Enhanced Capacity Advancement Program (E-CAP) which equipped us to purchase computers for Volunteer Lethbridge. The U of L IT staff provided support to get us up and running. The partnership with the University of Lethbridge is progressing through collaborative work with Administrators, Professors, Students and Volunteer Lethbridge Board and Staff. Engaging students into the community through volunteerism was and continues to be the focus for development.

We look forward to working with agencies, organizations and volunteers to enhance and strengthen volunteer capacity.

2014 was a year of activity. Some of the work we have been involved in this past year includes:

LEADERS OF TOMORROW 2014 recognized youth between ages 5-24 years who made outstanding contributions to their community through volunteerism.

78 youth recognized
8 excellence awards presented
2 U of L scholarships awarded
2 Rotary scholarships awarded



PROJECT PAINTBRUSH is a donation-driven, volunteer program aimed at helping seniors and disadvantaged people in our community, giving them the opportunity to rejuvenate their property

by having their fence, house or garage painted by a team of dedicated volunteers! This year we received special funding through E-CAP to expand the program into the rural area. Rural projects were completed in Taber, Coaldale and Vauxhall. 21 projects were completed in total over the summer with over 200 volunteers.

SUMMER COLOUR FUN RUN was held on September 20, 2014 in partnership with the U of L Students Union. What a fun and exciting day with over 70 participants.



2014 MEMBER AGENCIES

(cont.)

Lethbridge Twinning Society
Lethbridge Youth Foundation—5th on 5th
Lethbridge Youth Justice Committee
McGill Music & Arts School
Mud & Sweat-Obstacle Race & Fitness Events

Multiple Sclerosis Society of Canada
New West Theatre
Nikka Yukko Japanese Garden
Oldman Watershed Council
Opokaa'sin Early Intervention Society
Parks Canada-Waterton
Rehabilitation Society—Ability Resources
Rehabilitation Society—Joblinks
Schizophrenia Society
Scouts Canada
Sik-Ooh-Kotoki Friendship Center
South Country Treatment Centre
Southern Alberta Art Gallery
Southern Alberta Firearms Education Society (SAFE)
Southern Alberta Language Assessment Services (SALAS)
Southern Alberta Self Help Association
Southern Alberta Technology Council
Southern Alcare Society & Industries
Spinal Cord Injury Alberta
Special Olympics Lethbridge
St. John Ambulance
St. Michael's Health Centre-Covenant Health
St. Therese Villa-Covenant Health
Streets Alive Mission
Ten Thousand Villages
The Salvation Army
United Way of Lethbridge & Southwestern Alberta
University of Lethbridge
University of Lethbridge-Alumni Relations
University of Lethbridge-Pronghorn Booster Club
Victim/Witness Services-Lethbridge Regional Police
Victim/Witness Services-RCMP
Wellness Through Living

Womanspace Resource Center
YMCA
YWCA

2014 INDIVIDUAL MEMBERS

Marnie Brown
Becky Little
Christine Burton
Joan Kent
Marianne Bohmer
Leslie Vaala
Kevin Gordon
Diana Sim
Jackie Sauers
Bernadette Lyons
Scott Weber
Whitney Tamayose
Shelley Ducheminsky
Bob Dyer
Kerry Milder
Ed Sandau
Bill Ginther
Beverly Thomson
Joyce D'Andrea
Shonna Lamb
Christine Knaus
John Pogorzelski
Blair Kellington
Aaron Roth
Kathy Kurze

2014 MEMBER AGENCIES

Aboriginal Council of Lethbridge
 Aboriginal Housing
 Accessible Media Inc.
 Adaptacare
 AHS-Lethbridge Community Health
 AHS-Volunteer Resources-Lethbridge
 AHS-Volunteer Resources-
 Taber/Milk River
 AHS-Volunteer Resources -
 Cardston/Fort Macleod
 AHS-Volunteer Resources-
 Coaldale/Raymond
 Allied Arts Council of Lethbridge
 Alzheimer Society
 Amnesty International
 Big Brothers & Big Sisters
 Birthright Lethbridge
 Blankets for Canada Society Inc.
 Boys & Girls Club of Lethbridge & District
 Brain Trauma Support Society
 Canadian Bhutanese Society
 Canadian Blood Services
 Canadian Breast Cancer Foundation-
 Prairies & NWT
 Canadian Cancer Society
 Canadian National Institute for the Blind
 Canadian Red Cross Society
 Chinook Regional Hospital Foundation
 Chinook Regional Foundation for
 Career Transitions
 CKXU Radio Society
 City of Lethbridge - Community Services
 City of Lethbridge- Social Housing in
 Action (SHIA)
 Claresholm & District Health Foundation
 Coaldale Public Library
 Crohn's & Colitis Foundation of Canada
 County of Lethbridge Community Learning
 Council
 Elite Volleyball Athletic Association
 Extendicare
 Family Centre Society
 Flexibility Learning Systems
 Galt Museum & Archives
 Girl Guides of Canada
 Good Samaritan Society - Park Meadows
 Village

Good Samaritan Society-West Highlands
 Centre
 Great Canadian Plains Railway Society
 Green Acres Foundation-General
 Green Acres Foundation-Alberta Rose
 Lodge
 Green Acres Foundation-Black Rock
 Terrace
 Green Acres Foundation-Blue Sky
 Green Acres Foundation-Garden View
 Lodge
 Green Acres Foundation-Golden Acres
 Green Acres Foundation-Heritage Lodge
 Green Acres Foundation-Pemmican Lodge
 Heart & Stroke Foundation of Alberta,
 NWT & Nunavut
 Helen Schuler Nature Centre
 Interfaith Food Bank
 It's a Blast-Lethbridge Community Out of
 School Association
 Kidney Foundation
 Kids Help Phone
 Legacy Lodge
 Lethbridge & District Exhibition
 Lethbridge & District Humane Society
 Lethbridge Association for Community
 Living
 Lethbridge Area Search and Rescue
 Lethbridge College TLC
 Lethbridge Community Network
 Lethbridge Downtown BRZ
 Lethbridge Family Services (Dacapo)
 Lethbridge Family Services Immigrant
 Services
 Lethbridge Fish & Game Association
 Lethbridge Food Bank
 Lethbridge HIV Connection Society
 Lethbridge Lifelong Learning Association
 Lethbridge Neighbourhood Watch Society
 Lethbridge Public Library
 Lethbridge Senior Citizens Organization
 Lethbridge Shakespeare Performance
 Society
 Lethbridge Rotary East
 Lethbridge Soccer Association
 Lethbridge Society for Meals on Wheels
 Lethbridge Sport Council
 Lethbridge Therapeutic Riding Association

VOLUNTEERS IMPACT CHANGE

Longtime volunteer, Bob Dyer, was recognized for his service. Bob continues to assist in various ways at Volunteer Lethbridge.

The volunteer base at Volunteer Lethbridge has grown to a total of 759 volunteers by the end of December. They contributed 12,892 hours, with an economic value of \$309,408 in service to the organization.

Volunteer Testimonial

"Before I knew about the Fine Options program I was really stressed out about paying my fine, because I don't really have extra money, everything goes to bills and living expenses. When I found out about the Fine Options program I felt relieved because it gave me a way to work off my fine without having to stretch myself too thin financially. My experience has been positive because I am able to volunteer to pay off my fine and help out the community at the same time. I've enjoyed it. The experience at Volunteer Lethbridge has taught me a lot about volunteering and what volunteering can do for me and my community. I want to continue volunteering, also get my children involved." – Tamara



NATIONAL VOLUNTEER WEEK

"National Volunteer Week is significant because it recognizes the importance of volunteers by celebrating them and appreciating all of their remarkable work," says Steve Tipman, President and CEO of Volunteer Canada. "It would be pretty difficult to find a Canadian whose life has not been touched by a volunteer in some way."

Park Place Shopping Centre partnered with Volunteer Lethbridge to kick off National Volunteer Week with a cupcake give-away.

The annual Leaders of Tomorrow event had 264 people in attendance. We heard Janelle Pritchard's story, founder of Uphill Both Ways.

Volunteer Lethbridge welcomed the community to join in an Open House to their new facilities.

Front Row Pub held their 2nd Annual Ladies Night Out event.





Doing Our Efforts Simply (D.O.E.S.)

Volunteer Lethbridge volunteers volunteer together in the community. Volunteers complete the VL enrollment process to become a part of the D.O.E.S. Group. They participate in volunteer activities on a monthly basis together and have a quarterly social gathering. Interest developed to create a D.O.E.S. Light Group, specific for group volunteerism for youth 17 and under.



PROFESSIONAL DEVELOPMENT

Jim Brown provided a series of four BUZZ sessions focussed

Jim Brown

Performance Consultant

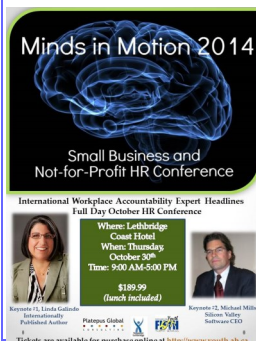
T./Fax 403-388-4545 • M. 403-308-2882 • jim.brown@empowergroup.ca • Empower Performance Group • www.empowergroup.ca

on Leadership Development. He offered discounts to VL member agencies for independent consultation work.

Kevin Brees provided a session on Leadership.

Blair Kellington provided a session—Telus Wise— Internet and Smart Phone Safety.

Three Volunteer Lethbridge staff attended Vitalize in Calgary in 2014. **Vitalize 2015** takes place June 18-20 at the Shaw Conference Centre in Edmonton.



The HR Conference in partnership with 5th on 5th, Platepus Global Consulting and Heather Petherick Career and Performance Coaching was a day full of great learning opportunities. Topics covered included: Accountability; Automating Organizations; Hiring Smart; Employment Law; Volunteer Management; Personal Development. Investment in learning is profitable.



Human Voicedrive

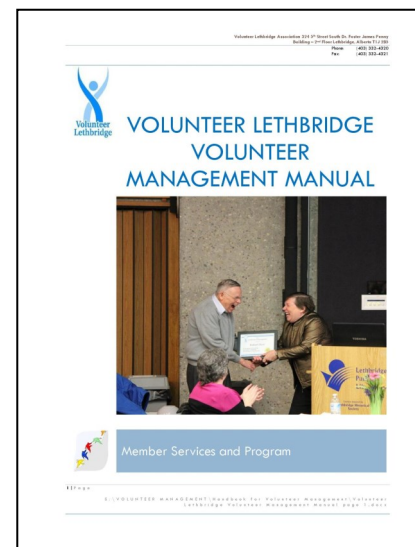
Creating innovative volunteer opportunities. The Human Voicedrive Committee began working with VocaliD on an initiative that will be launched in April 2015. "Your voice is your identity." Thanks to Accessible Media Incorporated for donating the equipment to the program.

Website Launch

This year has been exciting as we watched the progress of the development of the new website. Volunteer Lethbridge website launch scheduled for March 10, 2015.



Member agencies are encouraged to sign up for an orientation session. Agencies will be able to edit their profile information and submit volunteer opportunities on line. Many additional great features will be unfolding.



Volunteer Management Manual

In recognition of the staffing changes that occur, we created a Volunteer Management Manual to assist as a guide for member agencies. This manual provides an overview of the benefits Volunteer Lethbridge provides and processes that will aid staff as they access services. This document will be accessible on our website for future reference.

Remember to like us on Facebook and follow us on Twitter.